SUPPORT.CTEIS.COM

The CTEIS knowledge base is an online collection of reference materials and links for CTEIS users. Helpful tutorials, guides, and templates are available to assist in data collection and input into the CTEIS database. CTEIS login credentials are not required. Reference materials can be viewed by category of collection process or by the role assigned to complete tasks.

CTEIS Knowledge base is categorized into these headers:

1. **Data Entry-** instructions for students, staff, and course data entry. Collection processes include:
   a. Enrollments
   b. Expenditures
   c. Follow Up
   d. Imports
   e. MILogin for CTEIS New User instructions
2. **Administrator**- find role-specific tools and information for:
   a. Fiscal Agents
   b. CEPD Administrators
3. **Training-**
   a. CTEIS Virtual Training links
   b. CTEIS Training registration portal
4. **Resources**- Bulletins and reference information such as:
   a. User group notes
   b. Technical Support
   c. FAQ's
   d. Newsletters
5. **Reports**- data results of collection entries such as:
   a. CTEIS Reports
   b. CTEIS Dashboards
   c. CTEIS.com Reports
   d. CTEIS User Group Meeting Notes